

# Happy Birthday Hollybank Vets!

# Hollybank VETERINARY CENTRE

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The team at the start in 2009

Our team here at Hollybank now includes three vets and three nurses, all working full time alongside Penny our wonderful receptionist. We offer many services and facilities that are beneficial to your pets' well-being, and our surgery includes a wide range of equipment to help us meet the high clinical standards we set.

- Two fully equipped operating theatres**
- Modern anaesthetic monitoring equipment**
- An imaging suite of digital x-ray**
- Ultrasound scanner and endoscope**
- Dental room**

We celebrate our third birthday on the 2nd March and it certainly has been a busy three years! Since we opened the time has just flown by, during which the practice has happily and proudly gone from strength to strength. We would like to say a big thank you to all our clients and their pets for your continued support, and assure you that Hollybank will continue to provide the very highest standards of clinical care and customer service for the next three years ...and beyond!



**Sterile Environment** We wear disposable sterile gloves, gowns, hats and masks to go into our operating rooms and use fully sterile kits and drapes. Not all veterinary practices meet these standards as they are not required or enforced to, but by maintaining these high standards of sterility, means that we do not need to routinely give antibiotics to all our surgical patients.



**Recovery Wards** We have dedicated cat, dog and isolation wards. From admittance to discharge your pet is safe and comfortable, while receiving the best possible treatment and kindness to help them regain their health and return home to you.

**In-House Laboratory** Our facility is fully equipped to perform a wide range of diagnostic haematology and biochemistry tests on-site, to give us accurate results and you the pet owner answers. The quicker we can diagnose the problem - the sooner treatment can begin. For any samples that need to be sent away for analysis, we have a twice-daily collection courier service.



## Surgery Hours

*Our friendly support staff are available all day for pet healthcare and advice*

Monday, Wednesday & Friday  
**8.30am - 6.30pm**  
Tuesday & Thursday  
**9.30am - 7.30pm**  
Saturday **9am - 12 noon**

*Consultations with the vets & nurses are by appointment only*

**24hr Emergency Service** here at the surgery and with your usual vets  
**Call day or night**

**01606 880 890**

If you would like to know more about any of the facilities we have, please do not hesitate to ask a member of our staff. We are always happy to show clients and prospective clients around our veterinary surgery, so if you would like a tour come along to our Annual Open Day on September 2nd 2012. If you are unable to see us then, we would be happy to arrange a tour for another time. We look forward to caring for the animal community for many more years to come and also welcoming you all to Hollybanks.



Penny our welcoming receptionist



**Pack your case pets!....**

## New Relaxed Passport Rules

With spring just around the corner, you may be starting to plan holidays abroad and taking your pet with you on a return trip, has now happily become much easier. On the 1st January 2012, new regulations were introduced, which have drastically shortened waiting periods after rabies vaccination, eliminated the blood test and revised parasite treatments.

To gain successful re-entry to the UK from EU and listed non-EU countries, **the new regulations must be carried out in this order**

1. Microchip your pet.
2. Vaccinate against rabies and **wait 21 days** after vaccination is completed.
3. Obtain the documented EU pet passport.
4. Parasite control - **before returning** to the UK, **all pet dogs** must be treated for **tapeworm** by a vet not less than 24 hours and not more than 120 hours (1-5 days) before its scheduled arrival time to the UK.
5. Return to the UK via an approved transport company on an authorised route.

**Keep it Valid** Once the passport has been issued, ensure that rabies boosters are kept up to date, as lapsed vaccinations will mean a repeat of step 2.

**Remember** - Pets travelling abroad may be at risk from another country's diseases and parasites. We can advise and suggest suitable protection that is available, so be prepared before embarking on your travels.

You can also visit [www.defra.gov.uk](http://www.defra.gov.uk) where you will find full details on the new regulations, and the specific requirements from **unlisted non-EU countries**.

**If you have any queries, we are happy to help.**



## Announcing a New Member to the Team!

We are very pleased to welcome Gemma our newest Veterinary Surgeon, who joined us here at Hollybank in January 2012. She graduated from the Royal Veterinary College, London in July 2011, and has a particular interest in surgery and feline medicine. Gemma enjoys all aspects of small animal care, and is looking forward to meeting you and your pets at Hollybank.



## Bunny's Worries

If you have homed or are thinking of owning a bunny There is a serious side to this that is not at all funny To be a responsible pet owner you must take heed Of the correct and proper care that we do really need

For us to be happy and live a good healthy long life You must provide attentive care and no mean strife As for some the novelty of us starts to decline And for any kept pet this is a big danger sign

We are living creatures and need good care not bad Otherwise our rabbit lives become forever so sad As we sit ignored in the corner of a cold lonely hutch With no means of escape or feeling a friendly touch

In the wild we have company as we live in big bunches Playing and grazing in delicious grass for our lunches As pets we still need fresh air company the right food All these things plus more will keep us in a happy mood

So if you do feel that some of us cute gentle rabbits Will fit well and enjoyably into your own daily habits That you'll always protect and give us attention daily And provide a large safe run for us to play in so gaily

Vaccinate us regularly against nasty infectious diseases And take us to the vet if we get ill with the sneezes Then 'yes please' we shout do give us a happy nice home With this love and great care we'll never feel sad or alone

Published by [Vetarazzi.co.uk](http://Vetarazzi.co.uk) 0844 5987360



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